

- 1. Download and start installing the latest GibbsCAM NLO server on the server machine from the link provided in the announcement email.
- 2. Installer should correctly detect the system's language and select it as shown in the following dialog:



3. Next, InstallShield Wizard should open, press Next as shown in the following dialog:

GibbsCAM NLO Server 2024 - InstallShield Wizard	×
Welcome to the InstallShield Wizard for GibbsCAH NLO Server 2024	
The InstallShield Wizard will install GibbsCAM NLO Server 2024 on your computer. To continue, dick Next.	
< Back Next > Cancel	

- 4. Accept the Terms and Conditions and press Next.
- 5. The default location for Installation is C:\Program Files\GibbsCAM\GibbsCAM NLO Server 2024 Press Next.
- 6. Finish the installation.
- 7. Go to location: C:\Program Files\GibbsCAM\GibbsCAM NLO Server 2024 > Double click open the Registration tool. Run as Administrator.
- 8. Run Registration Tool in the GibbsCAM Licensing Utility dialog.
- 9. GibbsCAM Server License registration Tool should open. Enter the Product Code in the dialog.





- 10. After seeing "The code appears to be valid" press Next ..
- 11. Enter Registration Information and press Next.
- 12. Review the License Registration Data and press Finish.
- 13. A License Deployment Status window should open, saying the license file successfully deployed. Press OK.
- 14. Press Yes to restart the RLM Windows Service message.
- 15. Next, is to verify a service called "GibbsRLMServer" is installed. Go to Services and verify GibbsRLMServer is Running.
  - > Refer section <u>Troubleshooting</u> if you have any issues.

() Services					_						
State Services											
File Action View	Help										
Services (Local)	Services (Local)	_									
	GibbsRLMServer	Name	Description	Status	Startup Type						
		🖏 Fax	Enables you to send and receive faxes, utilizing fa		Manual						
	Stop the service	🌼 File History Service	Protects user files from accidental loss by copying		Manual (Trigger Start)						
Nestan the service		🍓 FlexNet Licensing Servi	This service performs licensing functions on behal	Running	Automatic						
		🖏 FlexNet Licensing Servi	This service performs licensing functions on behal	Running	Automatic						
	Description:	🖏 Function Discovery Pr	The FDPHOST service hosts the Function Discover		Manual						
	NLO Server	Function Discovery Re	Publishes this computer and resources attached t		Manual (Trigger Start)						
		🧠 GameDVR and Broadc	This user service is used for Game Recordings and		Manual						
		🖏 Geolocation Service	This service monitors the current location of the s	Running	Manual (Trigger Start)						
		GibbsRLMServer	The service is used by the GibbsCAM NLO Server	Running	Manual						
		🧠 Google Chrome Elevati			Manual						
		🍓 Google Update Service	Keeps your Google software up to date. If this serv		Automatic (Delayed Start)						
		🧠 Google Update Service	Keeps your Google software up to date. If this serv		Manual						
		GraphicsPerfSvc	Graphics performance monitor service		Manual (Trigger Start)						
		🍓 Group Policy Client	The service is responsible for applying settings co	Running	Automatic (Trigger Start)						
		🖄 Human Interface Devic	$\Delta ctivates and maintains the use of hot huttons on$	Running	Manual (Trinner Start)						

- 16. Verify that the service is running correctly on the server through the Reprise License Server Administration page which your server will be hosting. The address for that is: http://YOURSERVERNAME:5054 YOURSERVERNAME is your Server Computer name.
- 17. Log in using admin as username and admin as password. Press the Status button to check. If no servers are running, go the Services on your computer, select GibbsRLMServer. Stop the service, then Start the service. Verify it started to run.







18. Go back to the webpage and refresh the page. Log-in again if need be. Press Status to see it running. See screenshot below for reference.

Reprise License Server Administration   Copyright (c) 2006-2022 Reprise Software, Inc. All Rights Reserved.   Status for "rIm" on manage-super (point 2 row)														
RLM software version v15.1 (build:1)														
		F	RLM comm	versio	in			v	1.2				1	
			debug log file C:\Program Files\GibbsCAM\GibbsCAM NLO Server 2024\RLMLog.log								]			
			license files C:\ProgramData\Reprise\reprise								3			
		C:\Program Files\GibbsCAM\GibbsCAM NLO Server 2024\"												
rin					m Statist Start tim	n Statistics Since Start Start time 06/14 10:35:2		Since Midnight Re 06/14 10:35:25 06/14		cent 10:35:25				
				Messa		es 0 (0/sec)	)	0 (0/sec)		0 (	)/sec)			
Con			Connectio	ons 0 (0/sec)	0 (0/sec)		0 (	)/sec)						
EDIT rim Options SHOW rim Debug Log														
ISV Servers														
Name	port	Running	Restarts	Serve	er Status	License Usage	Debu	ig Log	RER	EAD	OPTIONS	TRANSFER	SHUTDOWN	ACTIVATE
gibbsnet 2	2765	Yes	0	gib	bsnet	gibbsnet	gibb	bsnet	gibb	snet	gibbsnet	gibbsnet	gibbsnet	gibbsnet

- 19. Once the server starts running correctly, remember to **change the password** on Reprise License Server Administration page. <u>Complete this</u> within ten minutes to avoid getting error messages/connection drops while GibbsCAM is running.
- 20. Open GibbsCAM (client machine)
- 21. Run the Registration Tool, enter the same Product code used for activating Server license.
- 22. Code should appear valid, press Next.
- 23. License Registration Data is seen, press Finish to apply the license.
- 24. If there is an error (please report), just copy paste the license from .lic file from location C:\Program Files\GibbsCAM\GibbsCAM\LicenseData\240.0.
- 25. Reopen GC > check out, GibbsCAM opens.
  - ▶ Refer section <u>Troubleshooting</u> if you have any issues.

## Troubleshooting:

- 1. If you are having trouble getting the service to run, try getting a fresh installation of the NLO software.
  - Go to Services list and stop the service (GibbsRLMServer) from running
  - Go to the Control Panel > Apps and Features and uninstall the GibbsCAM NLO Server 2024
  - Reinstall the Gibbs NLO software
  - Re-run the Registration Tool to generate a new license file. <u>Note:</u> Do not use an existing license file.

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- 2. There should be **no issues running GibbsCAM on the client machine** if there is a valid license file, and the Client can see/communicate with the Server service. **If not, run the following for port numbers 2764 and 2765**:
  - Open Windows PowerShell through the Start menu
  - Use the command "test-netconnection IPAddress -port xxxx"
    - Replace "IPAddress" with your server's IP Address
      - Replace xxxx with a port number.
  - Result should show the test as successful.
  - Try reconnecting the devices if the connection is unsuccessful.

